

Customer's (Private person's) Questionnaire

In accordance with legislation of the Republic of Lithuania regarding tax administration and prevention of money laundering and terrorist financing, also in order to implement "Know Your Customer" principle, electronic money institution is required to collect information about a customer before entering or proceeding with business relations with the customer.

1. Personal Information

First name	Middle name (if any)	Last name
Full name as shown in ID		
Citizenship (s)	Date of birth (D/M/Y)	Personal code
Gender (M/F)	City of birth	Country of birth

Registered residential address

Full address	Building number	Postal code	
Apartment number	City	Country	
Business Premises Status	Owned	Rented	Other (specify)

Actual address (if differs from registered residential address)

Full address	Building number	Postal code	
Apartment number	City	Country	
Business Premises Status	Owned	Rented	Other (specify)

Proof of address type (issued within the last 3 months)	Utility bill (water, electricity, heating, etc...)	Bank statement	Mobile phone operator bill	Other (specify)
Proof of address ref number				

Phone number (with country code)	E-mail
----------------------------------	--------

Identity document

ID Type	Passport	Identify Card	Residence permit (Passport should be provided as well)
ID number	ID Date of issue (D/M/Y)	ID Date of expiry (D/M/Y)	
ID City of Issue	ID Country of Issue		

Country of residence for tax purposes

Country 1	Taxpayer identification number 1 (TIN)
Country 2	Taxpayer identification number 2 (TIN)
Country 3	Taxpayer identification number 3 (TIN)

Are there any other tax residency countries? Yes No

Are you a USA citizen, USA tax resident or green card holder? Yes No

2. Income Sources

Paid employee Yes (specify) No

Company Name Position Title

Address of employer

Owner of legal entity Yes (specify) No

Company Name Address of legal entity

Registered self-employee Yes (specify) No

Duration of current
occupation (Years)

Unemployed Yes (specify) No

Student Retired Other (specify)

Customer's occupation, individual or business activity

Legal services	Real estate, construction	Health Care	Trade in means of transport
Audit	Logistics	Pharmaceutical business	Trade in arms and ammunition
Information technologies	Farming and agricultural activity	Payment operations	Trade by internet
Telecommunications	Tourism and travel agencies activities	Organizing and arrangement of auctions	Currency exchange
Charity	Trading of petroleum products	Gambling and betting activities	Activities related to ferrous, non-ferrous or precious metals, precious stones, pieces of art
Financial services	Virtual (crypto) currencies related activities	Electronic money institution	
Other (specify)			

Countries, in which customer is employed, carries out individual activity or business

Country 1

Country 2

Country 3

Country 4

Is individual activity or business registered or conducted in preferential tax zone
(for instance, free economic zone, offshore jurisdiction)

Yes (specify)

No

Percentage of turnover in cash (while conducting individual activity or business)

Purpose for account opening

Personal account (for everyday expenses)

Self-employed Business account

Virtual (crypto) currencies related activities

Other (specify)

Source of customer's income

Individual activity / business income

Salary

Pension / retirement income

Investment income

Sale of real estate

Inheritance

Loans / borrowed funds

Savings

Property Rental Income

Proceeds from virtual currencies (including
cryptocurrencies) related activities

Other (specify)

How much is your current net
annual income? (Approximately)

How much is your estimated
wealth net worth?

3. Financial Plans

Services which the
customer plans to use

Non-cash payments (SEPA)

Internet banking

Other (specify)

What is the estimated average amount in EUR per transaction from your Verifo
account within the next 12 months?

What is the estimated maximum amount in EUR for a transaction from your
Verifo account within the next 12 months?

Monthly planned turnover, EUR (incoming transactions)

< 1 000

1 000 – 5 000

5 000 – 15 000

15 000 – 50 000

Other (specify)

Monthly planned number of incoming transactions

< 10 10 – 30 30 – 60 Other (specify)

Countries (specify)

Monthly planned turnover, EUR (outgoing transactions)

< 1 000 1 000 – 5 000 5 000 – 15 000 15 000 – 50 000 Other (specify)

Monthly planned number of outgoing transactions

< 10 10 – 30 30 – 60 Other (specify)

Countries (specify)

Accounts in other banks or payment/electronic money institutions

Name of institution 1 Country of institution 1

Name of institution 2 Country of institution 2

4. Information About Politically Exposed Persons (PEPs)

Are you or your immediate family members or close associates entrusted or have been entrusted with prominent public functions, Politically Exposed Person (PEP), in the Republic of Lithuania, the European Union, international or foreign state institutions?

I Myself am a PEP Yes (specify) No

What is the duration in years of holding this position?

My close associate is a PEP Yes (specify) No

First name Middle name (if any) Last name

Full name as shown in ID

Explain relationship

My family member is a PEP Yes (specify) No

First name Middle name (if any) Last name

Full name as shown in ID

Explain relationship

Select Applicable Political Positions

Head of a State, Head of Government, Minister, Vice Minister or Deputy Minister, Secretary of State, Chancellor of the Parliament, Government or Ministry

Member of the Parliament

Member of the Supreme Court, Constitutional Court or other high-level judicial bodies whose decisions are not subject to further appeal

Mayor of the municipality or director of the municipal administration

Member of the management body of supreme audit and control institution or chairs of the board of central bank, deputy chair or board member

Ambassador, Chargés d'affaires, Envoy extraordinary, minister plenipotentiary or high-ranking officer in the armed forces

Member of the management or supervisory body of state or municipal enterprise, public limited liability company and private limited liability company whose shares or a part of shares carrying more than 1/2 of all the votes at the general meeting of shareholders of the company are held by the right of ownership by the State or municipality and which are considered to be large undertakings under the Law of the Republic of Lithuania on Financial Reporting by Undertakings

Head or deputy head of international intergovernmental organization, member of its management or supervisory body

Head or deputy head of political party, member of its management body

5. Information On Ultimate Beneficial Owner (UBO)

I confirm that I am the ultimate beneficial owner of the account and the funds in the account and I act on my own behalf.

Yes

NO (indicate the ultimate beneficial owner(s))

Owner 1

First name	Middle name (if any)	Last name
Full name as shown in ID		
Citizenship (s)	Date of birth (D/M/Y)	Personal code
Country of residence for tax purposes	City of birth	Country of birth
Tax identification number - TIN (Non-Lithuanian tax residents)	Share of benefit (%)	Politically exposed person (Yes/No)
Registered residential address	Building number	Postal code
Apartment number	City	Country

I hereby certify that the information provided in the Customer questionnaire is complete and true and I undertake to inform Verified Payments, JSC immediately in writing about any changes in the information provided as well as provide additional information or documentation by Verified Payments, JSC request. I undertake to use Verified Payments, JSC services for legitimate purposes only and I understand that if the information in this Questionnaire turns out inaccurate or misleading, law enforcement institutions of the Republic of Lithuania may be informed about it and it may lead to unilateral termination of business relationship.

I have read and agreed on the terms and conditions and privacy policy of Verified Payments UAB and I explicitly consent to open my Verified Payments account in accordance with the read terms and conditions, privacy statement and related personal data processing and usage of Verified Payments UAB.

Date (D/M/Y):

Name, surname

Digital Signature

Stamp

I agree to receive promotions and marketing emails from Verified Payments UAB

6. Identity Verification Documents

Below documents are required to verify the identity for the user and any beneficial owners.

1. Valid EU National ID card, passport or residence permit card + passport. The document expiry should not be happening in the next 2 months.
 - a. Front and back of the ID card or residence permit card to be captured through direct live video recording (session link will be shared after application review);
 - b. Main page of the passport and hard cover back side of the passport to be captured through direct live video recording (session link will be shared after application review).
 2. Proof of address issued within the last 3 months which can be any of the following:
 - a. Utility bill (water, electricity, heating, etc...);
 - b. Bank statement;
 - c. Mobile phone operator bill.
 3. A selfie to be captured through direct live video recording (session link will be shared after application review). The face and shoulders must be visible in the picture, the picture must be clearly visible and separated from the objects in the environment. There should be no head covers, face covers, or ear covers in the selfie unless same cover is found in the ID or passport provided.
- **A politically exposed person** is a person entrusted with prominent public functions, their immediate family members or persons known to be close associates of such persons.
 - **An immediate family member** is the spouse, the person registered as partner, the parents, brothers, sisters, children and their spouses or the persons registered as partners of the children.
 - **A close associate** is a natural person who is known to have joint beneficial ownership of legal entities or legal arrangements, or any other close business relations, with a person performing prominent public functions, or a natural person who has sole beneficial ownership of a legal entity or legal arrangement which is known to have been set up for the benefit de facto of a person who is or was performing prominent public functions.
 - **Prominent public functions** are the functions in the Republic of Lithuania, European Union, governments of other countries, international or foreign institutions: (i) the head of the State, the head of the government, a minister and a deputy or assistant minister; (ii) a member of the parliament; (iii) a member of supreme courts, of constitutional courts or of other high-level judicial bodies whose decisions are not subject to further appeal; (iv) the mayor of the director of administration of a municipality; (v) a member of an audit or supervisory institution or the chair, deputy chair or a member of the board of the board of the central bank; (vi) an ambassador, chargés d'affaires, a special envoy, a minister plenipotentiary and a high-ranking officer in the armed forces; (vii) a member of the management or supervisory body of a state enterprise, or of a public/private limited liability company, the shares or a part of the shares conveying more than 1/2 of all votes in the general meeting of shareholders of which is/are owned by the state; (viii) a member of the management or supervisory body of a municipal enterprise or of a public/private limited liability company, the shares or a part of the shares conveying more than 1/2 of all votes in the general meeting of shareholders of which is/are owned by the municipality, and which is treated as a large undertaking in terms of the Law of the Republic of Lithuania on Financial Reporting; (ix) the head, deputy head, assistant head, a member of the management or supervisory body of an intergovernmental organization; (x) the head, deputy head or a member of the management body of a political party.